

Zoom Instruction

IACP Zoom Events will need to have an “**Authenticated Zoom Account**” to be able to participate. If you do not have a Zoom Account, no worries. Signing up is free here, and for an unlimited time: <https://zoom.us/signup>

The email address associated with your Zoom Account needs to be your professional email address and not a personal account when registering for an IACP Zoom Event.

If you registering for a free IACP Zoom Event, and there is not a Zoom Account connected to the email address you are using for registration you will receive this error and the link to sign-up your email address for a free Zoom Account is linked here as well and shows in blue text:

* Required information

First Name *

Example

Last Name *

Example

Email Address *

example@iowaproviders.org

Confirm Email Address *

example@iowaproviders.org

This webinar is for authorized registrants only. Please enter another email address. [Sign up free.](#)

Organization *

IACP


Phone Number Use for Audio *

515-270-9495

Information you provide when registering will be shared with the [account owner](#) and host and can be used and shared by them in accordance with their Terms and Privacy Policy.

✓

I'm not a robot

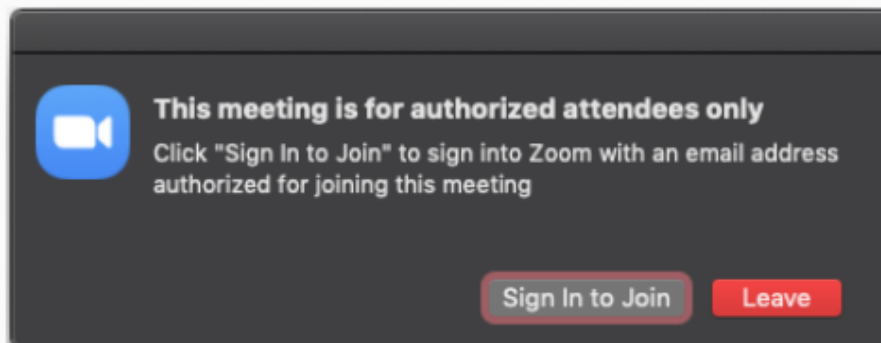

reCAPTCHA
Privacy - Terms

Register

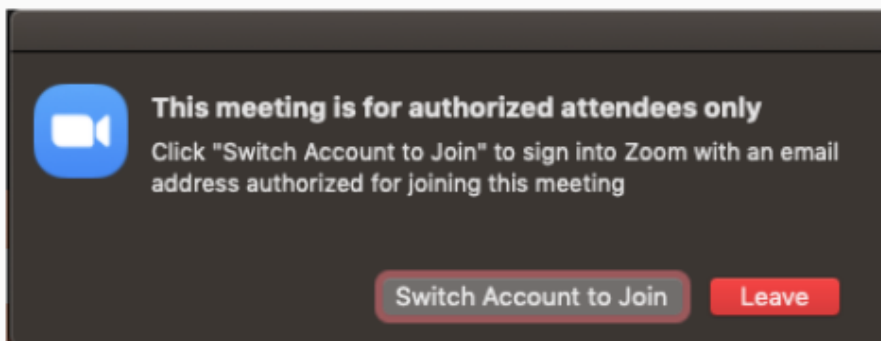
If you are registered for a Zoom Event, and not logged into your Zoom Account prior to joining the event this is the prompt you will receive:

If a participant tries to join the meeting or webinar and is not logged into Zoom, or logging in with the specified email domain, they will receive one of the following messages:

- if they are not logged into Zoom:



- If they are logged in with the wrong email domain:



Zoom also encourages IACP Membership to sign-in to the meeting through what they call the 'desktop client'. This link has the instructions for exactly what to do for Mac/Windows/Cell Phones. It also has the link to under Prerequisites to Download install the Zoom desktop client.
<https://support.zoom.us/hc/en-us/articles/360032812931-Starting-the-Zoom-Desktop-Client>

How to use the Zoom Desktop Client Brief Overview (if you don't have a paid service or add on not all of these options will be assessable). <https://www.youtube.com/watch?v=TL0DRymkJUE>

Have your IT department add this to your allow list: Zoom<no-reply@zoom.us>.

