This is what we are all about.

OVERVIEW

IACP has been relentlessly advocating on behalf of mental health and disability service providers for more than 35 years. We partner with over 125 community-based organizations to provide a wide range of resources to ensure that provider needs are being met. Our services impact organizations located in all 99 counties that annually contribute $1.3 billion to Iowa’s economy.

OUR MISSION

Relentlessly advocating for Iowa providers to build healthy communities

OUR VISION

One day, all Iowans will live, learn, and work in their community of choice.
IACP continues to relentlessly advocate on behalf of Iowa’s community providers to build healthy communities, so one day, all Iowans will live, learn and work in their community of choice. Please take a look at our 2021 Annual Report to see what else we have been up to and please don’t hesitate to reach out should you have any questions.

Sincerely,

Shelly Chandler
Chief Executive Officer
schandler@iowaproviders.org

WWW.IOWAPROVIDERS.ORG
Meet your #RelentlessAdvocates

**STAFF MEMBERS 2021**

- **SHELLY CHANDLER**
  Chief Executive Officer

- **BEN WOODWORTH**
  Director of Training

- **SUSAN SEEHASE**
  Chief Operations Officer

- **MADDIE VANKIRK**
  Communications Coordinator

- **KAT YOUNGBLUT**
  Outcomes Coordinator

- **BRITA NELSON**
  Technical Assistance Coordinator

- **MEGAN HARTWIG**
  Brain Injury Contract Coordinator

**BOARD OF DIRECTORS 2021**

- **BILL VAUGHN**
  Mainstream Living
  Chair

- **MARCY DAVIS**
  Candeo
  Secretary

- **DAVE COMSTOCK**
  Childserve
  Treasurer

- **BRENT DILLINGER**
  Trivium Life Services
  Past Chair

- **RICHARD WHITAKER**
  Vera French CMHC
  Behavioral Health Advisory Chair

- **KENDALYN HUFF**
  Innovative Industries
  Employment Advisory Chair

- **SARA DRISH**
  REM Iowa
  Residential Advisory Chair

- **MATT BULEY**
  Hope Haven
  Director At-Large

- **STEVE MULLER**
  Balance Autism
  At-Large Director

- **MARC ROE**
  First Resources Corp.
  Director At-Large

- **BOB BARTLES**
  Hope Haven Area Development Center
  At-Large Director
We had a big year.

**WE STAYED ON TOP OF IT.**

With 127 member organizations who have 30,000+ employees combined, IACP promised to-the-minute updates and opportunities for learning, and we delivered.

| **122 WEBINARS & EVENT** opportunities were offered to all IACP members. |
| **473 MESSAGE UPDATES** were delivered to IACP members. |
| **10,480 REGISTRANTS** for all IACP webinar and event opportunities. |
| **50,776 PEOPLE** saw IACP’s Facebook page. |
| **250+ NEW VISITORS** to IACP’s LinkedIn page. |
| **10,770 IMPRESSIONS** were made through IACP’s Twitter. |

**AND OUR #RELENTLESS ADVOCACY WORKED.**

In 2021, IACP created the Workforce Crisis one-pager to take to the State House to make our intentions well known. The Association and our providers relentlessly advocated as a unified voice for a “10% rate increase with 75% pass-through to DSP wages”. Our advocacy was just that; relentless, as 2021 was our most successful legislative session in IACP history obtaining...

**$25 million new state dollars coming in the MH/LTSS system in SFY’22.**
Making it count.

### Revenue

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Membership</td>
<td>$842,921</td>
<td>42.5%</td>
</tr>
<tr>
<td>Education &amp; Meetings</td>
<td>$716,509</td>
<td>36.1%</td>
</tr>
<tr>
<td>Contracts Revenue</td>
<td>$271,180</td>
<td>13.7%</td>
</tr>
<tr>
<td>Investments</td>
<td>$106,262</td>
<td>5.4%</td>
</tr>
<tr>
<td>Business Solutions</td>
<td>$46,672</td>
<td>2.4%</td>
</tr>
</tbody>
</table>

**Total Revenue:** $1,981,349

### Expenses

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advocacy &amp; Training</td>
<td>$1,548,772</td>
<td>78.8%</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>$372,532</td>
<td>18.9%</td>
</tr>
<tr>
<td>Public Relations</td>
<td>$109</td>
<td>0.01%</td>
</tr>
</tbody>
</table>

**Total Expenses:** $1,966,413
Member Awards & Recognition

EXECUTIVE OF THE YEAR 2021

DIANE BRECHT
VP of Innovation & Clinical Services AbbeHealth, VP Penn Center & VP Chatham Oaks

RELENTLESS ADVOCATE OF THE YEAR 2021

RICHARD WHITAKER
CEO, Vera French Community Mental Health Center

DIRECT SUPPORT PROFESSIONAL AWARD

NIKI CLAYPOOL
Goodwill of the Heartland

LESLIE KAHLER
Balance Autism

MELISSA PENNER
Exceptional Opportunities, Inc.

BRITNEY TOMSON
Hope Haven Area Development

JAMES WITHERSPOON
Mosaic

AMANDA FONDELL
Candeo

SHEILA MARSHALL
Crest Services

JAME SORICK
Trivium Life Services

BARB TREMMEL
Village Northwest Unlimited
COMMUNITY BUILDER AWARD

While reviewing the record-setting 76 nominations for this year’s Frontline Supervisor Community Builder Award, a common thread was effort given above and beyond the call of duty by Frontline Supervisors. We read many compelling stories of support given to members and frontline supervisors supporting their direct support professionals in trying times. With the strength of each application, it was nearly impossible to choose only a few.

With that being the case, in an “unprecedented” year, IACP has chosen to take “unprecedented” action. We recognized each of the 76 nominees as 2021 recipients of the IACP Community Builder Award. See list below sorted by IACP member organization.

**ABBE CENTER**
- Carmen Johnson
- Danielle Schlotterbeck

**BALANCE AUTISM**
- Stephanie Murphy
- Ashley Neff

**CANDEO**
- James Miller
- Kailey Guild

**CAPSTONE BEHAVIORAL HEALTHCARE, INC.**
- Trina Mullikin

**CHILDSERVE**
- LaSha Jones

**CREST SERVICES**
- Angela Phillips
- Tracy Crandell
- Ashley Henry
- Lisa Henze

**CROSSROADS, INC.**
- Alicia Jayathan

**EASTERSEALS IOWA**
- Thom Short

**EYERLY BALL CMHC**
- Kari Scully

**HOPE HAVEN AREA DEVELOPMENT CENTER**
- Stephanie Cox

**HOPE HAVEN, INC.**
- Juwan Ocegueda
- Paula Gomez
- Haley Anderson

**IMAGINE THE POSSIBILITIES**
- Shawna Anderson
- Lisa Brinnen
- Michael Flagel
- Crystal Jepson
- Adeola (Adel) Olapade
- Toni Herrick
- Leah Eastwood

**SKYLINE CENTER, INC.**
- Jennifer Feller
- Rebecca Kroymann
- Charlotte Hughes
- Jacci Arioso
- Amanda Simonson

**SOUTHERN IOWA RESOURCES FOR FAMILIES**
- Elizabeth Schmidt

**SYSTEMS UNLIMITED, INC.**
- Judy Cromer

**TANAGER PLACE**
- Ashley Deason

**THE ARC OF EC IOWA**
- Ashley Deason

**THE COMMUNITY SUPPORTS NETWORK, INC.**
- Sarah Parcells
- Kimberly Greer

**TO THE RESCUE**
- Amy DeLine

**TRIVIUM LIFE SERVICES**
- Bobbie Smith
- Sarah Bierce

**UNLIMITED SERVICES, INC.**
- Heather Hansel

**VILLAGE NORTHWEST UNLIMITED**
- Wil George

**VOCA TIONAL DEVELOPMENT CENTER**
- Tami Masters
- Candice Anesi
- Collin Hames
- Julie Fox
- Amelia Caniglia

**WESCO INDUSTRIES**
- Janice Wilken
## Standing Committee Roster 2021

### EDUCATION & TRAINING
- **Jen Ellis**, Friendship Ark
- **Jen Simmering**, Systems Unlimited Inc
- **Gary Jones**, Midwest Compliance Assoc.
- **Monica Bartlett**, Nishna
- **Clay Adams**, Westco
- **Heather Curtis**, One Vision
- **Teresa Naughton**, LifeWorks Community Services
- **Chris Campbell**, Mayor's Youth Empowerment
- **Susan Earp**, Family Resources
- **Penny Moberly**, Premier Payee
- **Codie Amason**, First Resources
- **Matt Wilson**, Assured Partners

### FINANCE
- **Dave Comstock**, ChildServe
- **Terry Meyer**, Hope Haven, Inc.
- **Matt Zima**, Crossroads of Western Iowa
- **Karen Jess**, Eide Bailly
- **Marc Roe**, TENCO
- **Steve Hodapp**, VODEC
- **Staci Humiston**, Reach for Your Potential

### GOVERNMENT RELATIONS
- **Steve Muller**, Balance Autism
- **George Eichhorn**, ChildServe
- **Bill Vaughn**, Mainstream Living
- **John Twardos**, Lutheran Services in Iowa
- **Matt Buley**, Hope Haven
- **Chris Sparks**, Exceptional Persons, Inc.
- **Shane Buer**, Skyline Center
- **Cheryl Plank**, Crossroads
- **Nicole Cisne Durbin**, Family Resources
- **Theresa Lewis**, ARC of Central Iowa
- **Cynthia Steidl-Bishop**, Everly Ball CMHC
- **Amos Rop**, Tandem Services

### MEMBERSHIP SERVICES
- **Marcy Davis**, Candeo
- **Brandon Gish**, Enterprise Fleet Management
- **Kendalyn Huff**, Innovative Industries
- **Diane Brecht**, Penn Center & Chatham Oaks
- **Valerie Schwager**, North Star Community Services
- **Brooke Sutton**, Lutheran Services in Iowa
- **Steve Tisue**, Goodwill of NE Iowa
- **Lynne Hilgendorf**, Skyline Center
- **Teresa Dolph**, Skyline Center
- **Jennifer Pavlovec**, ChildServe
- **Melanie Cloud-Gross**, The Village Community

### NOMINATIONS
- **Bob Bartles**, Hope Haven Development
- **Bill Vaughn**, Mainstream Living
- **Brent Dillinger**, Crossroads of Western Iowa
- **Diane Brecht**, Penn Center & Chatham Oaks

### IOWA PROVIDERS PAC
- **Marcy Davis**, Candeo
- **Barry Whitsell**, Village Northwest Unlimited
- **Kendalyn Huff**, Innovative Industries
- **Steve Hodapp**, VODEC
- **Shane Buer**, Skyline Center
- **Kelly Flanagan**, REM IA
- **Steve Tisue**, Goodwill of NE Iowa
- **Marc Roe**, TENCO
- **John Derryberry**, 43 North Iowa
- **Amos Rop**, Tandem Services

### TECHNOLOGY
- **Alex Walker**, Crossroads of Western Iowa
- **Jesse Meredith**, TENCO
- **Katie Cummins**, Systems Unlimited Inc
- **Tracy Keninger**, Easter Seals
- **Duane Temple**, Night Owl Support Systems
- **Holly Carter**, Horizons Unlimited
- **Julie Schramp**, Arc East Central Iowa
- **Clay Adams**, Wescos
- **LuAnn Jahner**, Balance Autism

* Denotes Chair of committee

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