

Iowa Association of Community Providers



ANNUAL REPORT

PUBLISHED MAY 2022



This is what we are all about.

OVERVIEW

IACP has been relentlessly advocating on behalf of mental health and disability service providers for more than 35 years. We partner with over 125 community-based organizations to provide a wide range of resources to ensure that provider needs are being met. Our services impact organizations located in all 99 counties that annually contribute \$1.3 billion to Iowa's economy.

OUR MISSION

Relentlessly advocating for Iowa providers to build healthy communities

OUR VISION

One day, all Iowans will live, learn, and work in their community of choice.





A note from our CEO, Shelly Chandler

WE ARE STILL RELENTLESS.



SHELLY CHANDLER
Chief Executive Officer

Dear Reader,

While we had hoped for the best after 2020, the year of 2021 still presented its challenges: navigating the aftershocks of the pandemic, keeping up with the ever-changing regulations at both state and federal levels, and our nation experiencing the highest levels of workforce shortages, which only magnified our industry's superseding direct support workforce crisis. Despite what we faced, one thing still remained very true: Iowa's community providers are relentless when it comes to supporting our state's most vulnerable citizens.

IACP continues to relentlessly advocate on behalf of Iowa's community providers to build healthy communities, so one day, all Iowans will live, learn and work in their community of choice. Please take a look at our 2021 Annual Report to see what else we have been up to and please don't hesitate to reach out should you have any questions.

Sincerely,

Shelly Chandler
Chief Executive Officer
schandler@iowaproviders.org

Meet your #RelentlessAdvocates

STAFF MEMBERS 2021



SHELLY CHANDLER
Chief Executive Officer



SUSAN SEEHASE
Chief Operations Officer



BEN WOODWORTH
Director of Training



MADDIE VANKIRK
Communications
Coordinator



KAT YOUNGBLUT
Outcomes Coordinator



BRITA NELSON
Technical Assistance
Coordinator



MEGAN HARTWIG
Brain Injury Contract
Coordinator

BOARD OF DIRECTORS 2021



BILL VAUGHN
Mainstream Living
Chair



MARCY DAVIS
Candeo
Secretary



DAVE COMSTOCK
Childserve
Treasurer



BRENT DILLINGER
Trivium Life Services
Past Chair



RICHARD WHITAKER
Vera French CMHC
Behavioral Health
Advisory Chair



KENDALYN HUFF
Innovative Industries
Employment Advisory
Chair



SARA DRISH
REM Iowa
Residential Advisory
Chair



MATT BULEY
Hope Haven
Director At-Large



MARC ROE
First Resources Corp.
Director At-Large



STEVE MULLER
Balance Autism
At-Large Director



BOB BARTLES
Hope Haven Area
Development Center
At-Large Director

We had a big year.

WE STAYED ON TOP OF IT.

With 127 member organizations who have 30,000+ employees combined, IACP promised to-the-minute updates and opportunities for learning, and we delivered.



122 WEBINARS & EVENT
opportunities were offered to
all IACP members.



473 MESSAGE UPDATES
were delivered to IACP
members.



10,480 REGISTRANTS
for all IACP webinar and event
opportunities.



50,776 PEOPLE
saw IACP's Facebook page.



250+ NEW VISITORS
to IACP's LinkedIn page.



10,770 IMPRESSIONS
were made through IACP's
Twitter.



AND OUR #RELENTLESS ADVOCACY WORKED.

In 2021, IACP created the Workforce Crisis one-pager to take to the State House to make our intentions well known. The Association and our providers relentlessly advocated as a unified voice for a "10% rate increase with 75% pass-through to DSP wages". Our advocacy was just that; relentless, as 2021 was our most successful legislative session in IACP history obtaining...

**\$25 million new state dollars
coming in the MH/LTSS
system in SFY'22.**

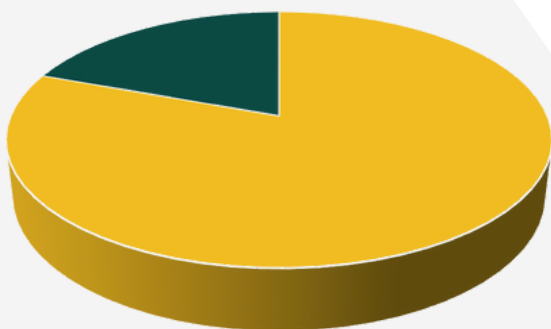
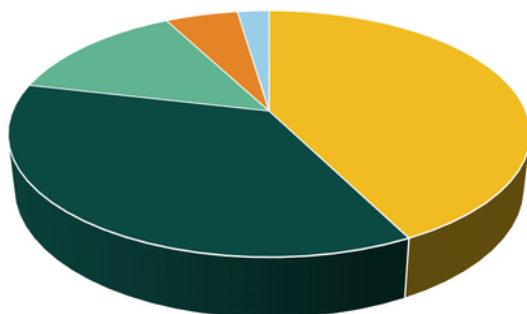


Making it count.

REVENUE

Membership	●	\$842,921	42.5%
Education & Meetings	●	\$716,509	36.1%
Contracts Revenue	●	\$271,180	13.7%
Investments	●	\$106,262	5.4%
Business Solutions	●	\$46,672	2.4%

TOTAL		\$1,981,349	
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EXPENSES

Advocacy & Training	●	\$1,548,772	78.8%
Management & General	●	\$372,532	18.9%
Public Relations	●	\$109	0.01%

TOTAL		\$1,966,413	
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Member Awards & Recognition

EXECUTIVE OF THE YEAR 2021



DIANE BRECHT

VP of Innovation & Clinical Services AbbeHealth,
VP Penn Center & VP Chatham Oaks

RELENTLESS ADVOCATE OF THE YEAR 2021



RICHARD WHITAKER

CEO, Vera French Community Mental Health Center

DIRECT SUPPORT PROFESSIONAL AWARD

NIKI CLAYPOOL

Goodwill of the Heartland

AMANDA FONDELL

Candeo

LESLIE KAHLER

Balance Autism

SHEILA MARSHALL

Crest Services

MELISSA PENNER

Exceptional Opportunities, Inc.

JAME SORICK

Trivium Life Services

BRITNEY TOMSON

Hope Haven Area Development

BARB TREMMEL

Village Northwest Unlimited

JAMES WITHERSPOON

Mosaic

Member Awards & Recognition Continued

COMMUNITY BUILDER AWARD

While reviewing the record-setting 76 nominations for this year's Frontline Supervisor Community Builder Award, a common thread was effort given above and beyond the call of duty by Frontline Supervisors. We read many compelling stories of support given to members and frontline supervisors supporting their direct support professionals in trying times. With the strength of each application, it was nearly impossible to choose only a few.

With that being the case, in an "unprecedented" year, IACP has chosen to take "unprecedented" action. We recognized each of the 76 nominees as 2021 recipients of the IACP Community Builder Award. See list below sorted by IACP member organization.

ABBE CENTER

Carmen Johnson
Danielle Schlotterbeck

BALANCE AUTISM

Stephanie Murphy
Ashley Neff

CANDEO

James Miller
Kailey Guild

CAPSTONE BEHAVIORAL HEALTHCARE, INC.

Trina Mullikin

CHILDSERVE

LaSha Jones

CREST SERVICES

Angela Phillips
Tracy Crandell
Ashley Henry
Lisa Henze

CROSSROADS, INC.

Alicia Jayathan

EASTERSEALS IOWA

Thom Short

EYERLY BALL CMHC

Kari Scully

HOPE HAVEN AREA DEVELOPMENT CENTER

Stephanie Cox

HOPE HAVEN, INC.

Juwan Ocegueda
Paula Gomez
Haley Anderson

IMAGINE THE POSSIBILITIES

Nicole Money
Rena Mellon
Morgan Mowery
Jennifer Zander
Karen Wallace
April Kamm

IMAGINE THE POSSIBILITIES

Shawna Anderson
Lisa Brinnen
Michael Flagel
Crystal Jepson
Adeola (Adel) Olapade
Toni Herrick
Leah Eastwood

LAKES LIFESKILLS, LLC

Christina Erickson

LINK ASSOCIATES, INC.

Adria Smith
David Blacksmith

MAINSTREAM LIVING, INC.

Chelsea Adams
Dean Erickson

MOSAIC

Christine "Krissy" Davis

NEURORESTORATIVE

Stacey Brown
Robyn Bahlmann

NORTH STAR COMMUNITY SERVICES INC

Erika Swearson

OPTIMAE LIFE SERVICES

Matt Cahoy
Rex Wood
Paige Smith
Kayle Johnson
Esther Sackman

PENN CENTER, INC.

Chelsea Pechota

REM IOWA

Amanda Adkins
Alison King
Passion Jackson
Melinda Grimm
Christian Paye
Brittany Coppess
Leelar Dolo

SKYLINE CENTER, INC.

Jennifer Feller
Rebecca Kroymann
Charlotte Hughes
Jacci Arioso
Amanda Simonson

SOUTHERN IOWA RESOURCES FOR FAMILIES

Elizabeth Schmidt

SYSTEMS UNLIMITED, INC.

Judy Cromer

TANAGER PLACE

Ashley Deason

THE ARC OF EC IOWA

Ashley Deason

THE COMMUNITY SUPPORTS NETWORK, INC.

Sarah Parcels
Kimberly Greer

TO THE RESCUE

Amy DeLine

TRIVIAM LIFE SERVICES

Bobbie Smith
Sarah Bierce

UNLIMITED SERVICES, INC.

Heather Hansel

VILLAGE NORTHWEST UNLIMITED

Wil George

VOCATIONAL DEVELOPMENT CENTER

Tami Masters
Candice Anesi
Collin Hames
Julie Fox
Amelia Caniglia

WESCO INDUSTRIES

Janice Wilken

Standing Committee Roster 2021

EDUCATION & TRAINING

Jen Ellis*, Friendship Ark
Jen Simmering, Systems Unlimited Inc
Gary Jones, Midwest Compliance Assoc.
Monica Bartlett, Nishna
Clay Adams, Westco
Heather Curtis, One Vision
Teresa Naughton, LifeWorks Community Services
Chris Campbell, Mayor's Youth Empowerment
Susan Earp, Family Resources
Penny Moberly, Premier Payee
Codie Amason, First Resources
Matt Wilson, Assured Partners

FINANCE

Dave Comstock*, ChildServe
Terry Meyer, Hope Haven, Inc.
Matt Zima, Crossroads of Western Iowa
Karen Jess, Eide Bailly
Marc Roe, TENCO
Steve Hodapp, VODEC
Staci Humiston, Reach for Your Potential

GOVERNMENT RELATIONS

Steve Muller*, Balance Autism
George Eichhorn, ChildServe
Bill Vaughn, Mainstream Living
John Twardos, Lutheran Services in Iowa
Matt Buley, Hope Haven
Chris Sparks, Exceptional Persons, Inc.
Shane Buer, Skyline Center
Cheryl Plank, Crossroads
Nicole Cisne Durbin, Family Resources
Theresa Lewis, ARC of Central Iowa
Cynthia Steidl-Bishop, Eyerly Ball CMHC
Amos Rop, Tandem Services

MEMBERSHIP SERVICES

Marcy Davis*, Candeo
Brandon Gish*, Enterprise Fleet Management
Kendalyn Huff, Innovative Industries
Diane Brecht, Penn Center & Chatham Oaks
Valerie Schwager, North Star Community Services
Brooke Sutton, Lutheran Services in Iowa
Steve Tisue, Goodwill of NE Iowa
Lynne Hilgendorf, Skyline Center
Teresa Dolph, Skyline Center
Jennifer Pavlovec, ChildServe
Melanie Cloud-Gross, The Village Community

* Denotes Chair of committee

NOMINATIONS

Bob Bartles, Hope Haven Development
Bill Vaughn, Mainstream Living
Brent Dillinger, Crossroads of Western Iowa
Diane Brecht, Penn Center & Chatham Oaks

IOWA PROVIDERS PAC

Marcy Davis*, Candeo
Barry Whitsell, Village Northwest Unlimited
Kendalyn Huff, Innovative Industries
Steve Hodapp, VODEC
Shane Buer, Skyline Center
Kelly Flanagan, REM IA
Steve Tisue, Goodwill of NE Iowa
Marc Roe, TENCO
John Derryberry, 43 North Iowa
Amos Rop, Tandem Services

TECHNOLOGY

Alex Walker, Crossroads of Western Iowa
Jesse Meredith, TENCO
Katie Cummins, Systems Unlimited
Tracy Keninger, Easter Seals
Duane Temple, Night Owl Support Systems
Holly Carter, Horizons Unlimited
Jen Simmering, Systems Unlimited Inc
Luke Rushing, Vera French CMHC
Kyle Schramp, Arc East Central Iowa
Clay Adams, Wesco
LuAnn Jahner, Balance Autism



IACP

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